

DEKRA Services Inc.

**DEKRA i2i –
Remote Audit and Inspection**

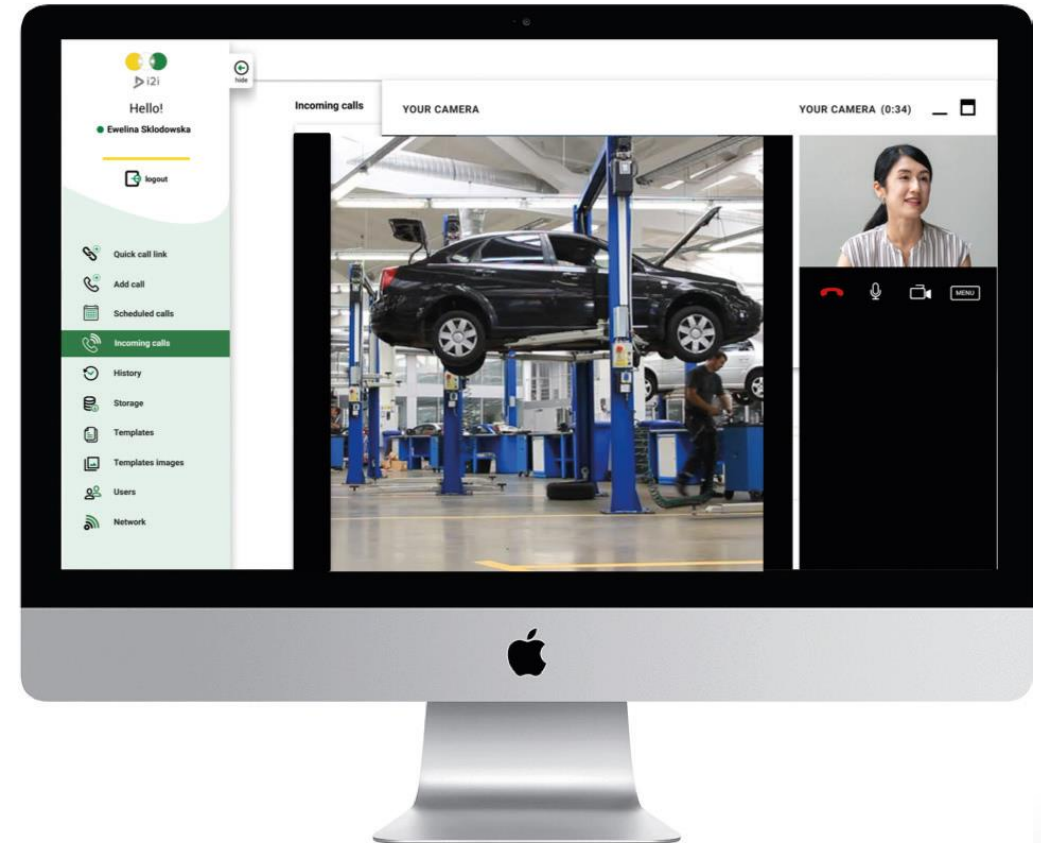


Background



2-Way Video Interaction – for a comprehensive view

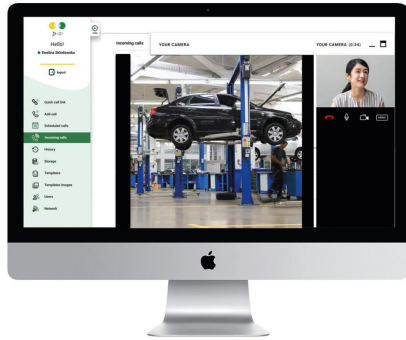
- Dealer, Body Shop or other Facility Audits and Assessments
- Claims Adjusting and Damage Appraisals
- Condition Reports



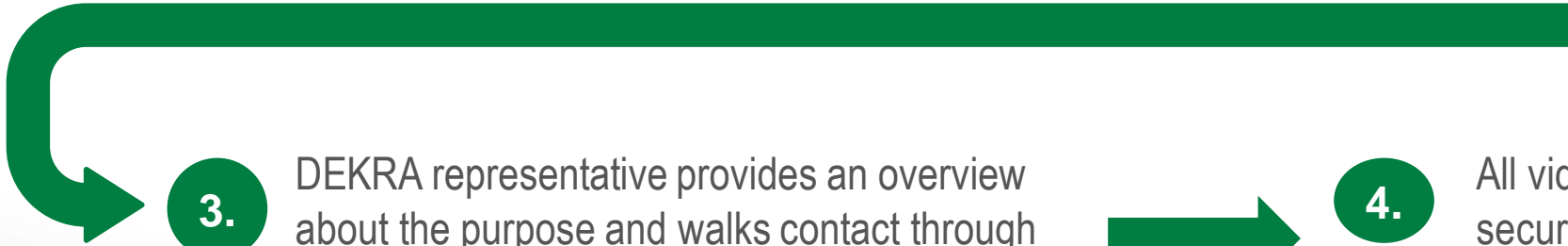
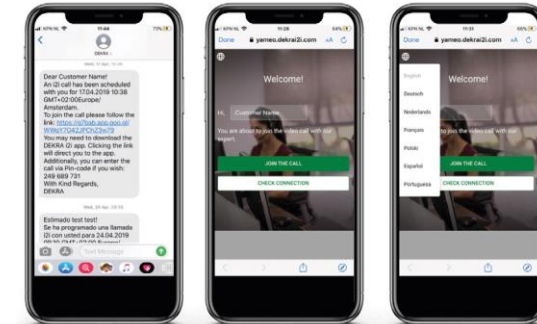
How Does It Work?



1. DEKRA prepares the session and sends out a customized branded message to the contact via text or email.



2. Contact receives message with a link and with a few clicks connects with DEKRA representative to start the session. There is no app to download.



3. DEKRA representative provides an overview about the purpose and walks contact through the process of gathering video footage and photos.



4. All videos, photos and audio files are saved securely. They are available in the call history and can be send to chosen partners, client or stored for future use.

DEKRA i2i provides a stable and secure connection, starts with a few mouse clicks and can be used at any location and on any device. It also provides a great number of tools, services and possibilities.

Your Benefits at one glance:

- > Browser based solution
- > Secured and encrypted lines
- > Quick links calling
- > Call scheduling and visual and audio file management
- > The bandwidth is checked and adjusted every few seconds
- > GEO location check
- > Option to record „conversations“
- > Highest level of security
- > Works without complicated login procedures
- > HD quality videos and pictures
- > Works on 3G, 4G and Wi-Fi
- > Works on any network
- > A proven track record
- > Hosted on DEKRA servers
- > Two way screen sharing
- > Different languages available

**Let us take you on a remote
journey with DEKRA i2i.**

